

Policies for Bristol Lido

Busy Days

In order to ensure safety and to allow everyone to enjoy the Lido, during hot days we will be operating the following procedure:

The Lido is compact and is not lifeguarded, the capacity of the pool is 63 people at any one time. The space around the pool is limited. Due to this we will open public swimming to the first 50 people, based on a first come first serve basis. This volume will also allow space for our spa day guests, members and their guests as well as public swimmers to all use the facilities comfortably. The Duty Manager will let anyone past the 50 mark in the queue know that we have reached capacity and we will also hang a sign on the doors.

Please note that we do not take payments or pre-bookings before 1pm. It really is first come, first served.

Admissions

One carer accompanying a paying person with disabilities will be allowed free admission: however the carer must accompany the person at all times. Staff have the right to ask for proof of disability.

Single admission price is for one continuous visit. We regret there is no readmission.

Adult to child ratio

Our policy is as follows, regardless of swimming ability each child aged 0-17 years old must be accompanied in the water by an adult. It is a ratio of 1:1 for each and every child. Supervision levels differ to other pools but without lifeguards and a shallow end it is necessary to ensure the safety of all bathers. Thank you for your understanding.

Smoking

Smoking, including electronic cigarettes, is not allowed anywhere on the premises.

Thunder & Lightning

If there is thunder & lightning in the vicinity, for the safety of everyone, swimmers will be asked to leave the water and will not be allowed to re-enter until the manager deems it safe to do so. The staff's decision is final, and we do appreciate your cooperation.