

Accessibility at Lido Bristol

The lido has two entrances: the spa entrance to the side of the venue has a few steps, but the cafe/bar entrance has level access. Once inside the venue, interlinked pathways and sliding doors give access to the pool and spa reception. Wheelchair-users or people with restricted mobility are advised to call ahead so staff can ensure that uneven surfaces and steps can be avoided.

The outdoor swimming pool is wheelchair-accessible and the changing rooms, both indoors and outdoors, are equipped with wet room-style showers. There is no hoist into the swimming pool but there is a ledge along one side of the pool for guests to ease themselves in. The sauna and steam room are on the ground floor; the doors to both are of average size and both have seating around all walls. The outdoor hot tub can only be accessed by half a dozen steps. The treatment rooms used for massages are located on the 2nd and 3rd floors, which are not serviced by lifts.

The restaurant is on the 1st floor, and is therefore not accessible to wheelchair-users, but staff can book tables in the cafe/bar area to dine from the restaurant menu for guests not able to access the restaurant. Tables are not fixed and so can be moved to accommodate wheelchair users, but if groups contain more than one wheelchair-user, it is advisable to let staff know in advance so that appropriate arrangements can be made.

Lighting in the restaurant and bar is bright; with floor-to-ceiling windows there's a lot of natural light. Menus are printed daily on A4 paper but with advance notice staff would be happy to print them in larger print.

Toilet facilities are all based on the ground floor, where there is also an accessible toilet.

If you have any queries, comments or feedback you'd like to share with us, please email feedback@lido Bristol.com